

The Waukesha Experience[®]

Delivering on our commitments every day with the highest standards of quality—that is The Waukesha Experience:

OUR COMMITMENT TO OUR CUSTOMERS

We deliver to our customers the products, services and support that meet or exceed their expectations. From quote to delivery, we provide communications, technical assistance, specifications and drawings, products and services that add value to the customer's organization.

Our products and services are delivered on time with the highest standard of quality and employ processes that are continuously improved.

We will install our products using the right tools, with the right people, at the right time.

OUR COMMITMENT TO OUR EMPLOYEES

We provide our employees a safe work environment, competitive wages, open communication, respect, challenging opportunities, training and growth. We are committed to providing a culture that inspires trust, values the ideas and ingenuity of all employees, empowers people to take action, holds them accountable for their results and rewards the continuous improvement of our operation.

OUR COMMITMENT TO OUR SUPPLIERS AND CHANNEL PARTNERS

We are committed to a long-term relationship with our suppliers and channel partners and consider them to be our business partners. We provide open communication, collaboration, technical support and our transactions are conducted fairly.

OUR COMMITMENT TO OUR SHAREHOLDERS

We deliver performance that provides a sustainable return on investment and meets our promised results.

OUR COMMITMENT TO OUR COMMUNITIES

We maintain strong ties with the communities in which we do business through community involvement, environmental responsibility and economic development.